

GreenWay Polska Sp. z o.o., ul. Łużycka 3c, 81-537 Gdynia, Poland NIP: 5833195289 | REGON: 363635970 | KRS: 0000602098 <u>bok@greenwaypolska.pl</u> +48 58 325 10 77 greenwaypolska.pl *(website)* client.greenwaypolska.pl *(Client Zone)* map.greenwaypolska.pl (Locations map)

SUMMER PROMOTION TERMS AND CONDITIONS (hereinafter referred to as the "Terms")

§1 GENERAL PROVISIONS

- 1. The organizer of the promotion called the Summer Promotion (hereinafter referred to as the "Promotion") is GreenWay Polska Sp. z o.o. with its registered office in Gdynia, ul. Łużycka 3c 81-537, NIP: 5833195289, hereinafter referred to as the "Organizer".
- 2. The Promotion involves distributing promotional codes for free kWh to be used at GreenWay Polska's own charging stations in Poland, available to both current and new users subscribed to the Energia Plus or Energia Max paid subscription plans.
- 3. The Promotion runs from July 1 to August 31, 2025, subject to §5 point 2.

§2 PROMOTION CONDITIONS

- 1. Participants must be individuals with full legal capacity (aged 18 or older and not fully or partially incapacitated under the Civil Code), who have read and accepted these Terms and are registered customers of the GreenWay network using the full registration option.
- 2. To participate, users must provide marketing consent in their Client Zone account under Settings/Notifications.
- 3. Customers using fleet plans are excluded from the promotion.
- 4. GreenWay Polska employees may participate in the promotion.
- 5. To benefit from the promotion, participants must use GreenWay services via the GreenWay app or an RFID card issued by GreenWay Polska.
- 6. To receive a promotional code for free kWh mentioned in §1 point 2, an active Energia Plus or Energia Max subscription plan must be held during the promotion period.
- 7. Participants receive a package of free kWh per month, depending on the selected subscription: Energia Plus – 15 kWh/Energia Max – 30 kWh.
- 8. During the promotion (July 1 to August 31, 2025), a maximum of 60 kWh (Energia Max) or 30 kWh (Energia Plus) can be received.
- 9. During each month of the Promotion (July and August 2025), only one promotional code may be activated per Customer account, regardless of any subscription plan changes within that period. This means that if a Customer activates a promotional code under the Energia Plus plan and later

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switches to the Energia Max plan within the same month, they will not be able to activate a second code for the new plan.

- 10. Each month of the promotion (July and August) has a separate promotional code. A code can be redeemed during that month provided the subscription is active.
- 11. Existing plan participants may activate the code anytime within the calendar month. New customers may join the promotion after switching to Energia Plus or Energia Max.
- 12. Subscription usage is governed by the current GreenWay terms and price list at www.greenwaypolska.pl.
- 13. Promo codes for July can be activated starting July 1, 2025, and for August starting August 1, 2025.
- 14. Codes are intended exclusively for payers (main drivers) and may only be activated for one driver assigned to the payer account, including the payer themselves.
- 15. Free kWh can be used only on GreenWay Polska's own charging network not valid on partner or roaming networks.
- 16. Codes activated in a given month (July or August) must be used within that same month. Unused kWh do not roll over for next month.
- 17. Monthly promo codes will be sent via Newsletter to the current email address on the customer account and announced on the website and GreenWay Polska's social media at the start of each month.

§4 COMPLAINT PROCEDURE

- 1. Any complaints regarding the Promotion should be submitted to: bok@greenwaypolska.pl.
- 2. Written complaints must include the participant's name, email address, and a detailed description and justification of the complaint.
- 3. Complaints will be reviewed by the Organizer within 7 (seven) days of receipt.
- 4. Participants will be informed of the outcome by email to the address provided in the complaint, within 7 (seven) days after the complaint has been reviewed.
- 5. Unresolved or dismissed complaints may be pursued in a common court.

§5 FINAL PROVISIONS

- 1. These Terms are available on the Organizer's website.
- 2. The Organizer reserves the right to amend these Terms at any time without providing a reason. However, amendments may not violate participants' acquired rights.
- 3. Data protection policies (GDPR) are included in the PRIVACY AND COOKIES POLICY, which is an integral part of these Terms.
- 4. The Promotion is governed by these Terms and applicable legal regulations.